

Supplier Switch Plan

Uniforms Made Simple. Service That Works.

Deane.[®]
Apparel



Kick Off & Planning

- **Project initiation meeting** with your team and Deane's transition specialists
- **Review of current uniform usage** and pain points
- **Timeline alignment** with your internal milestones



Finalise Range & System Set Up

- **Garment selection and final approvals** including branding, sizing guides.
- **Digital catalogue build** in SILK, Deane's online ordering portal
- **Ordering profiles and allocation rules** configured for your team



Soft Launch & Training

- **Load and test uniform range online** including log-in validation & testing ordering workflows
- **Run training sessions** for administrators and staff
- **Release internal comms and marketing collateral** (lookbooks, videos, etc.)



Go-Live & Support

- **Uniform orders open** ready to dispatch in 5–8 working days
- **Dedicated account manager and customer care team** on standby
- **Monthly reporting** via Power BI and SILK
- **Post-launch check-in** to review service levels and feedback